

ECC Service Specific Privacy Notice

What service is being provided?

Country Parks

Essex County Council is responsible for eight country parks, a heritage site, six mills and over 30 woodlands as well as two disused railway lines. We manage these sites to:

- give residents access to open spaces, woodland trails and historic parklands; and
- protect and encourage rare and important plants and animals.

We provide services such as Sky Ropes, Mobility Scooter loans, educational visits, Forest Schools, Wedding services, fishing licences and help to small local businesses under the legal basis of consent.

We process personal information under contract for events and venue hire.

What personal data do we need from you?

Name and contact details

Family details

What 'special types' of personal data do we need from you?

Physical or Mental Health details

Who will be using your personal data?

The **Data Controller** is Essex County Council

The Data Protection Officer for Essex County Council can be contacted at dpo@essex.gov.uk.

Parkeon and Pink Butterfly are **Data Processors** supporting this purpose

What will it be used for and what gives us the right to ask for it and use it?

Service Delivery, improvement and marketing. We market our services online and via email. You can unsubscribe to our marketing at any time by contacting countryparks@essex.gov.uk or using the unsubscribe function.

If we cannot use your data we would be unable to deliver the service.

Our legal basis for using your personal data is under contract or with your consent.

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Our legal basis for using your special personal data is explicit consent.

As we need your consent you may withdraw your consent at any time by contacting us at countryparks@essex.gov.uk

Who else might we share your data with?

The Police and courts in the event of legal proceedings.

Will your data be stored in or accessible from countries with no UK-equivalent Privacy Law protections?

No

How long will your data be kept?

Your data will be deleted 2 years after we stop using it.

Our use of your data will be subject to the following legal rights: Consent

- Your Right to be Informed
- Your Right to Access your personal data
- Your Right for us to Rectify your personal data
- Your Right to have your personal data Erased
- Your Right to Restrict our processing of your personal data
- Your Right to Object to how we use your personal data

Our use of your data will be subject to the following legal rights: Contract

- Your Right to be Informed
- Your Right to Access your personal data
- Your Right for us to Rectify your personal data
- Your Right to have your personal data Erased
- Your Right to Restrict our processing of your personal data

Visit the following links for more information about Privacy Law, our obligations and your Rights:

[The ICO Guide to the General Data Protection Regulation 2016](#)

[The General Data Protection Regulation 2016](#)

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If you have concerns over the way we are asking for or using your personal data, please raise the matter with our Data Protection Officer by the following means:

Postal Address	Data Protection Officer, Information Governance Team, Essex County Council, County Hall, Market Road, Chelmsford, Essex, CM11QH
Email	dpo@essex.gov.uk
Phone Number	0333 013 9824

If you still have concerns following our response you have the right to raise the matter with the Information Commissioner's Office:

Postal Address	Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Online Form	https://ico.org.uk/concerns/handling/
Phone Number	0303 123 1113